

<b>G1</b>	<b>Standard</b>	<b>Overall provision</b>
<p>Provision is made for all reasonably foreseeable eventualities that require moving &amp; handling in health and social care settings. This includes people handling (patients, service users, clients, etc.) and inanimate load handling. Particular attention is paid to special, unusual and emergency handling.</p>		
<p><b>Justification</b></p>		
<p><b>Rationale</b>  G1 is the overarching standard for section G. Patients / service users with certain medical conditions, those in certain special settings, and those in some situations, require special handling. This implies a higher level of specialist knowledge and skills on the part of the staff, combining clinical and handling expertise, and special facilities and equipment. Conditions include spinal cord injuries (G9); settings include A&amp;E (G2); situations include emergency evacuation (G28).</p> <p><b>Authorising Evidence</b>  HSWA (1974); MHOR (2004); MHSWR (2000)</p> <p><b>Links to other published standards &amp; guidance</b>  See G2-40 for these references</p> <p><b>Cross reference to other standards in this document</b>  G2-40</p>		
<p><b>Appendices</b>  4, 9-11, 13-21, 26</p>		
<p><b>Verification Evidence</b>  - requirements for compliance to achieve and maintain this standard and the other G standards</p>		
<ul style="list-style-type: none"> <li>• An agreed approach, informed by evidence-based best practice, documented in the M&amp;H policy, disseminated to all staff and embedded within the organisation</li> <li>• Risk assessments (for M&amp;H) that are 'suitable and sufficient', robust and balanced</li> <li>• Safe systems of work (SSW) and standard operating procedures (SOPs)</li> <li>• Individual person assessments where necessary – readily accessible and regularly reviewed</li> <li>• Ergonomics is integral</li> <li>• Information and communication systems – including documentation</li> <li>• Competent, healthy staff, in sufficient numbers</li> <li>• Training (theoretical and practical) and supervision</li> <li>• Link workers are appointed, supported and active</li> <li>• An environment conducive to good care (space, layout, etc.)</li> <li>• Handling and other equipment that is suitable (fit for purpose) and readily available</li> <li>• Investigation of and learning from adverse events, using root cause analysis to locate the cause and prevent a recurrence SFAIRP</li> <li>• Monitoring, audit and review of the verification evidence</li> <li>• Points learnt from audit, and accident/ incident investigations and reports are disseminated and discussed with staff, with subsequent learning</li> <li>• Reporting of the status (level of compliance) to the organisation</li> <li>• Action plans to correct any lack of compliance</li> <li>• The culture is one of learning rather than 'blame and shame'</li> <li>• Staff work within protocols and record as necessary</li> </ul>		

## Summary/ Key Messages for

➤ **The intention of the entire strategy and standards document is to contribute to the improvement of: -**

- The quality of care - 'patient experience' (dignity, privacy and choice)
  - clinical outcomes
- Patient/ person safety
- Staff health, safety and wellbeing
- Organisational performance – cost effectiveness and reputation, etc.

➤ **The standard for G1 is:**

**Provision is made for all reasonably foreseeable eventualities that require moving & handling in health and social care settings. This includes people handling (patients, service users, clients, etc.) and inanimate load handling. Particular attention is paid to special, unusual and emergency handling.**

➤ **Skilful M&H is key**

➤ **Special points for G1 are: -**

- **There should be an agreed approach, informed by evidence-based best practice, documented in the M&H policy, disseminated to all staff and embedded within the organisation**
- **Structures and systems should be in place, with inputs, outputs and processes to cover all of the requirements set out in HSG (65) and Reg 5 of the MHSWR (2000)**
- **The working and clinical environment should be conducive to high quality and safe working practices and care**
- **Training and supervision should provide a workforce competent in the specialist areas to ensure compliance with the standards set**
- **Sub-optimal performance and lack of compliance with the agreed standards should be detected and addressed by means of robust action plans**